

QUALITY PROMISE



YOU PROMISE...

- ▶ To read, understand and follow the processes and procedures.
- ▶ To stop producing parts when a problem is either found or suspected.
- ▶ To tell us when a problem is found.
- ▶ To keep your work area clean.
- ▶ To know the parts you are making and the possible problems that could be associated with them.
- ▶ To give us suggestions to help solve problems and improve MPC in general.

MPC PROMISES...

- ▶ To provide you with the tools, processes, and training you need to make good parts.
- ▶ To never ask you to keep making parts after a problem has been found.
- ▶ To listen to your problems and try to resolve them as quickly as possible.
- ▶ To provide you with a clean, safe working environment in which to perform your job.
- ▶ To give you the quality history of the parts you are making to help you avoid repeating problems.
- ▶ To provide you with information on how you and the company are performing.

**ALL OF THIS SHOULD ASSURE WE PRODUCE
THE BEST PART POSSIBLE EVERY TIME!**